FOR YOUR SAFETY AND THAT OF OTHERS
PLEASE USE PERSONAL PROTECTION MEASURES IN OUR CIARUS FACILITY.

WASH YOUR HANDS
RESPECT DISTANCES
FROM A DISTANCE

OUR COMMITMENT IS TO GUARANTEE YOU PROFESSIONAL AND FRIENDLY SERVICE FOR A PLEASANT AND RELAXED STAY.
THE SAFETY AND WELL-BEING OF OUR GUESTS IS OUR PRIORITY.

• AVAILABLE 24/7
• GUARANTEED COMFORT
• QUALITY OF SERVICES
• HEALTH SAFETY GUARANTEED

CONTACT DETAILS
7 RUE FINKMATT
6700 STRASBOURG
+33 (0)3 88 15 27 88
WWW.CIARUS.COM
CIARUS@CIARUS.COM

A unique hotel concept
in the heart of Strasbourg

LODGING CHARTER

TEAM TRAINING
In order to guarantee the safety of our guests and employees, all our employees have been trained in the rules of hygiene and the protocols transmitted by the WHO and the Ministry of Health. A COVID-19 reference person has been appointed within our establishment.

RESERVATIONS
Systematization of online booking by e-mail or by telephone. Full prepayment 24 hours before arrival. Holiday vouchers accepted when specified at the time of reservation.

ARRIVAL AND WELCOME
Fixed-interval arrivals whenever possible. Reception desks equipped with Plexiglas protections. Wearing a mask is compulsory inside the establishment. Non-contact hydro-alcoholic gel dispensers made available at the reception desk. A foot-traffic circulation plan has been implemented to ensure the respect distances and limit the risk of coming face to face with others. Contactless payment preferred. Hanging luggage service. (Individual lockers are available in the reception hall and disinfected after each use).

YOUR ROOM
Ventilation guaranteed for 12 hours (minimum) before occupancy. All doors, handles, switches and other contact surfaces are systematically disinfected. Bed and bath linens washed at 60°C.

FOOD SERVICE
Gourmet breakfast, only on demand, served in the Salle des Colonnes from 7:00 to 11:00.

DEPARTURE
Please leave your bedroom windows open and turn off the heating. Non-contact check-out: turn in the keys in the drop-off area. Electronic invoice sent upon request.